

# Welcoming New Department of Medicine Leadership

Jennifer Stevens, MD, MS



**Jennifer Stevens, MD, MS**, has assumed the role of **Interim Chief of the Division of Pulmonary, Critical Care and Sleep Medicine** in the Department of Medicine. As a leader in the field of healthcare delivery science, Dr. Stevens will uphold the Division's mission to provide extraordinary and personalized patient care, world-class education, and innovative research.

Dr. Stevens is an Associate Professor of Medicine at Harvard Medical School, a pulmonary and critical care physician, and the Director of the Center for Healthcare Delivery Sciences at BIDMC and BILH. She has served as Associate Chief for the Division over the last year. Dr. Stevens graduated magna cum laude from Harvard College, and earned her medical degree from Harvard Medical School, where she spent her third year at BIDMC in her primary clinical year. She obtained a master's degree in evaluative clinical sciences from Dartmouth College. She completed her postgraduate training in internal medicine residency at Brigham and Women's Hospital and fellowship in pulmonary and critical care medicine through the Harvard combined program at MGH and BIDMC, after which she joined our faculty and has served as an ICU provider in our MICUs for the past 10 years.

Dr. Stevens has spent her research career studying why and how we deliver medical care, and understanding how we can do it better. As the inaugural Director of the Center for Healthcare Delivery Sciences, a nationally recognized research group, Dr. Stevens leads the group to integrate research-quality methods into healthcare operations and delivery at BIDMC and increasingly across BILH.

# Congratulating New Department of Medicine Leadership

Jennifer Stevens, MD, MS

She published the first-ever textbook on healthcare delivery science for McGraw-Hill entitled, *Understanding Healthcare Delivery Science*, which sold out on its first day of availability on Amazon. Her most recent research has investigated a range of healthcare delivery topics including: the consequence to patients of excessive subspecialty consultation; the range of non-COVID-19 health consequences to patients during the COVID-19 pandemic; the opioid epidemic in ICUs across the country; the mortality benefit of inpatient physicians knowing their patients; and new ways to identify when our ICUs are strained to the point of patient harm. Dr. Stevens' work has been featured in the *Washington Post*, *NPR*, and on the front page of *The Boston Globe*. She also serves on numerous committees including the American Thoracic Society (ATS) Committee on Quality Improvement and Implementation, the ATS's Behavioral Science and Health Services Research Assembly's Planning Committee, Program Committee, and the ATS-wide Project Review Committee.

Dr. Stevens assumes the role from Richard Schwartzstein, MD, FACP, a revered teacher, mentor, and educational leader, who has led the Division for six years. He will continue in his roles as the Ellen and Melvin Gordon Distinguished Professor of Medicine and Medical Education at Harvard Medical School, Executive Director of the Shapiro Institute for Education and Research, and as Vice President for Education at BIDMC. As Interim Chief, Dr. Stevens will continue in the spirit of excellence that Rich fostered. Under her leadership and leveraging data-driven insights, her Division will continue to advance care for patients with complex pulmonary conditions, deliver expert care for highly complex patients with disordered sleep, and provide life-saving critical care for the sickest patients across the health system. Please join us in welcoming Dr. Stevens to her new role and we look forward to seeing all the continued growth and success in Pulmonary, Critical Care and Sleep Medicine under her leadership!