Understanding your bill

**Bill Title** identifies the department where services were provided.

**Bill Summary** provides an overview of the statement’s contents, including account information. For an itemized list of charges, see back page.

**Perforated Return Stub** Include this stub with your payment.

**Surgery Physician Billing Statement**

- **Guarantor Name**: John Smith
- **Account Number**: ab123
- **Statement Date**: 08/13/2020

**Bill Summary** See following page(s) for itemized charges

- **Total Charges**: $2,488.80
- **Adjustments**: -$595.00
- **Insurance Payments**: -$877.30
- **Patient Payments**: $0.00

**Amount Due**: $1,196.00

**Important Message**

- Thank you for using our services. The balance above represents the physician portion of your bill. You may receive additional bills related to your care.

**Ways to Pay**

- **Pay Online**
  - Visit: [www.hmfp.patientwallet.com](http://www.hmfp.patientwallet.com)
  - Enter your Patient ID: PCD-PCD-PCD
- **Pay on Time/Phone**
  - Scan QR Code
- **Pay by Phone**
  - Call: 123-456-7890
  - Enter secure Healthcode: 123-456-789
- **Pay by Mail**
  - Complete the form, pack and return in the enclosed envelope. Make checks payable to Harvard Medical Faculty Physicians

**Have Questions?**

- **Visit**: [www.hmfp.patientwallet.com](http://www.hmfp.patientwallet.com)
- **Customer**: 800-762-3800 x 203
- **Service Hours**: Mon-Fri 9:00 am - 4:30 pm

- Thank you for choosing Harvard Medical Faculty Physicians Department of Surgery for your healthcare needs.

**Amount Due** shows the amount you the patient owe and the payment due date.

**Ways to Pay** provides multiple payment options.

**Have Questions?** Provides contact information and hours for staff who can help you with this bill. You can also send customer service a message through the PatientWallet® online portal.